

# SUNNYSIDE MANOR

*The Area's Premier Family Owned & Operated Senior Living Community*

October 8, 2020

Dear Residents, Resident Representatives, Families and Friends,

We are pleased to report that we did not have any residents or staff members test positive for COVID-19 as a result of our facility-wide testing over the past several days. This is a testament to our staff's adherence to the infection control protocols that were put in place during the beginning of the COVID-19 outbreak. It also shows the value in our weekly testing of all staff members, as we were able to detect the presence of COVID-19 in an asymptomatic individual.

Based on these test results, we are able to resume distanced communal dining and activities as well as outdoor and essential caregiver visits. It's been difficult to temporarily halt these activities and we couldn't be happier to once again take a step forward in our phased reopening. We will be resuming our distanced communal dining today, and our employees are in the process of contacting family members about resuming visits. Please don't hesitate to call or email if you don't hear from us by tomorrow.

Although we are so happy about resuming the Phase II operations, this has been a sobering reminder that we aren't out of the woods with COVID-19. As we approach the colder season, we will diligently maintain a heightened focus on infection control protocols such as handwashing and face coverings. The safety and wellbeing of our residents will always be our number one concern.

Once again, we wish to thank you for all the support you have given to us during these challenging past several months. We truly appreciate it.

Regards,

The Keane Family

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