

SUNNYSIDE MANOR

The Area's Premier Family Owned & Operated Senior Living Community

November 5, 2020

Dear Residents, Resident Representatives, Families and Friends,

Last week we informed you that a staff member in our Skilled Nursing neighborhood had tested positive for the COVID-19 coronavirus as detected by our weekly PCR COVID-19 testing. This employee was immediately re-swabbed and the specimen was sent STAT for development to our lab. The result of that specimen was negative. We did a second swab and the result of that second swab was negative. The conclusion is the employee identified last week was a false positive.

Out of an abundance of caution and with the safety and welfare of our residents being our utmost concern, we notified you that we were temporarily halting distanced communal dining and activities for 14 days starting on October 28, 2020. Once we received verification the result was in fact a false positive, we were able to restore distanced communal dining and activities on Monday, November 2.

The laboratory confirmed PCR nasal swab is the most accurate testing to date for COVID-19. We were surprised to find the test was wrong. We apologize if families made plans relying on a 14 day in-room activity plan.

This week we became aware of a staff that tested positive for COVID-19 off site. That employee has not been in the building since October 28, 2020. Once again, follow up testing has revealed a false positive for this staff member too. We have been in contact with our local board of health regarding this offsite positive test and out of an abundance of caution we are testing the residents to rule out a potential infection. There will be no interruption of services for our residents.

We are dealing with a moving target. Every case is different. We have been blessed that asymptomatic staff have been discovered on weekly testing and that no staff have developed symptoms while at work. Please understand we are doing our absolute best to keep the residents safe and not restrict socializing with each other or their families unless it is necessary for their safety.

We are committed to total transparency and to providing you with updates as any situations arise at Sunnyside Manor. We will continue to notify you via email as we receive additional information. Thank you for your ongoing support.

Regards,

The Keane Family

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