



The Area's Premier Family Owned & Operated Senior Living Community

September 17, 2021

Dear Residents, Family Members and Resident Representatives,

We are pleased to report that we haven't had any additional residents or staff members test positive for COVID-19 since we wrote to you earlier this week. We are still serving meals to our 'Independence Plus' Assisted Living and Recollections residents in their apartments out of an abundance of caution due to the highly contagious nature of the COVID-19 Delta variant.

When a resident tests positive for COVID-19, we perform an internal investigation to trace the resident's contact with staff members, other residents and visitors prior to becoming infected. Based on these investigations, we believe it is highly likely that some of our residents contracted COVID-19 from visitors. In order to prevent future transmissions from visitors, all visitors will be asked to take a BINAX COVID-19 rapid test prior to their visit, regardless of their vaccination status. The fact that many private visits consist of residents and visitors taking off their facemasks makes this precaution even more critical. We are taking this measure with the hopes of avoiding future lockdowns that result in suspending your visits and isolating our residents. We hope you understand that this is being done for the safety of our residents and for the benefit of family members and other loved ones who wish to visit our residents.

As a reminder, all visitors are now asked to show proof of vaccination before entering the building. For those visitors that are not vaccinated, the current policy of requiring full PPE will remain in effect. Also, in an effort to minimize the potential for exposure to COVID-19, we are once again requiring that all packages be delivered to our loading area in the back of the building until further notice.

Please don't hesitate to share any comments, concerns or questions. Thank you for your ongoing support. We are all in this together.

Regards,

The Keane Family

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