



The Area's Premier Family Owned & Operated Senior Living Community

December 3, 2021

Dear Residents, Family Members and Resident Representatives,

We're writing to report that a fully vaccinated staff member has tested positive for COVID-19. This person is a direct caregiver in our Independence 'Plus' and Recollections neighborhoods. This positive test result requires that we extend our rounds of testing for our residents and staff members in these two neighborhoods. Based on the current guidance, this is not considered to be an outbreak. The testing we are performing to confirm that COVID-19 is isolated is considered to be an investigation.

Similar to last week's update, this does not have any impact on our residents having visitors. The favorable changes that we previously shared with you about the length and frequency of the visits are still in effect.

However, the guidelines do require that our visitors wear facemasks **at all times** during our investigation, even when visiting a resident privately in their room. Some visitors have enjoyed sharing meals with their loved ones in their rooms. Since visitors must wear facemasks in resident rooms, the sharing of meals with residents is not allowed until testing has been completed, which we expect to be on or around December 6th for our Skilled Nursing neighborhood and December 16th for our Independence 'Plus' and Recollections neighborhoods.

Thanks to all of you for your ongoing support. Please don't hesitate to share any comments, concerns or questions. We are all in this together.

Regards,

The Keane Family

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